

## QSO 680 Module Two Short Paper Guidelines and Rubric

**Overview:** A project management office (PMO) is designed to support project managers and project teams and can play a significant role in the success rates of projects. The PMO's goals are to improve project success, standardize processes, encourage teams to follow consistent methodology, improve the management of projects, and encourage effective communication. The PMO is a great resource for the project manager. Data suggest that when an organization has an effective PMO, there is a reduction in project cycle time and a decrease in project failure rate.

**Prompt:** Write a short paper describing the PMO's function in an organization where you are currently employed or have been employed in the past. If you do not have a PMO function in an organization you are familiar with, research an organization and respond to these questions based on your research.

## Specifically, the following critical elements must be addressed:

- Describe the **function** of the PMO.
- What does the **PMO** do well?
- How does it **support** the project management function?
- What does it do to **enhance** project management in your organization?
- What skill sets do the PMO team members have that sets them apart from project managers?

**Guidelines for Submission:** Your paper must be submitted as a 2- to 3-page Microsoft Word document with double-spacing, 12-point Times New Roman font, one-inch margins, and all sources cited in APA format.

Critical Elements	Exemplary (100%)	Proficient (90%)	Needs Improvement (70%)	Not Evident (0%)	Value
Function	Meets "Proficient" criteria and	Describes the function of the	Describes the function of the	Does not describe the function	18
	submission uses concrete	РМО	PMO but description lacks	of the PMO	
	examples to support points		detail		
	made				
РМО	Meets "Proficient" criteria and	Explains what the PMO does	Explains what the PMO does	Does not explain what the PMO	18
	submission uses concrete	well	well but explanation lacks	does well	
	examples to support points		detail		
	made				
Support	Meets "Proficient" criteria and	Explains how the PMO supports	Explains how the PMO supports	Does not explain how the PMO	18
	submission uses concrete	the project management	the project management	supports the project	
	examples to support points	function	function but explanation lacks	management function	
	made		detail and/or logic		



Enhance	Meets "Proficient" criteria and	Explains how the PMO	Explains how the PMO	Does not explain how the PMO	18
	submission uses concrete	enhances project management	enhances project management	enhances project management	
	examples to support points	in the organization	in the organization but	in the organization	
	made		explanation lacks detail and/or		
			logic		
Skill Sets	Meets "Proficient" criteria and	Describes the skill sets of PMO	Describes the skill sets of PMO	Does not describe the skill sets	18
	submission uses concrete	team members that set them	team members that set them	of PMO team members that set	
	examples to support points	apart from project managers	apart from project managers	them apart from project	
	made		but description lacks detail	managers	
Articulation of	Submission is free of errors	Submission has no major errors	Submission has major errors	Submission has critical errors	10
Response	related to citations, grammar,	related to citations, grammar,	related to citations, grammar,	related to citations, grammar,	
	spelling, syntax, and	spelling, syntax, or organization	spelling, syntax, or organization	spelling, syntax, or organization	
	organization and is presented		that negatively impact	that prevent understanding of	
	in a professional and easy-to-		readability and articulation of	ideas	
	read format		main ideas		
	- <b>I</b>		•	Total	100%