

Social & Behavioral Research Investigators: Accessing Your CITI Program Course

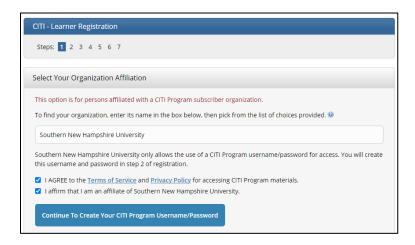
Registration Process for New CITI Program Users

To register as a new CITI user for Social & Behavioral Research Investigators, follow these steps:

• Go to the <u>CITI Program homepage</u> and click **Register** in the top right corner.

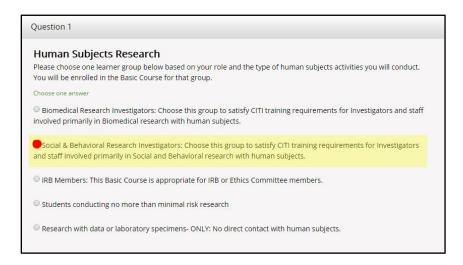


- Once you click **Register**, you will be on registration step 1.
 - Under "Select Your Organization Affiliation," start typing "Southern New Hampshire University" and select it from the drop-down menu that appears.
 - Check the boxes to confirm that you've read the terms of service and that you're an affiliate of SNHU.
 - o Click Continue to Create Your CITI Program Username/Password.



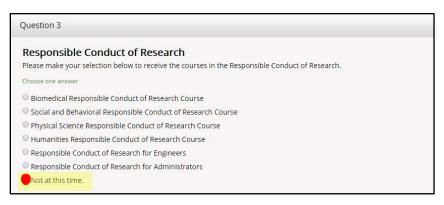


- Complete registration steps 2 through 6 in full.
 - o Enter your **SNHU email address** as your primary email.
 - Continuing education units (CEUs) will be an additional charge and are not required for the course, so you can answer no when you are asked about this.
 - o In step 6, select **Student Researcher** when it prompts you to enter your role.
- For registration step 7, select Social & Behavioral Research Investigators in question 1.

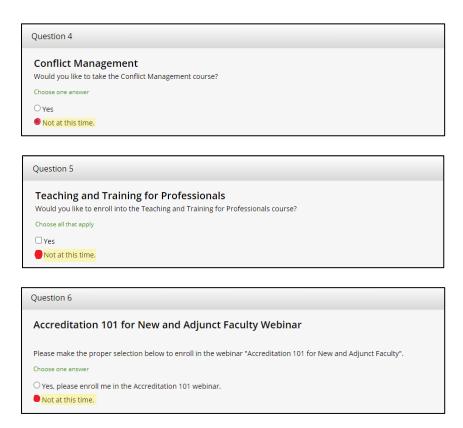


• For questions 2 through 6, select **Not at this time**.

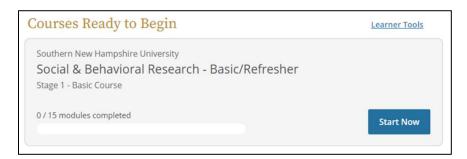








- Click Complete Registration at the bottom of the page.
- Under the "Courses Ready to Begin" heading, click **Start Now**.



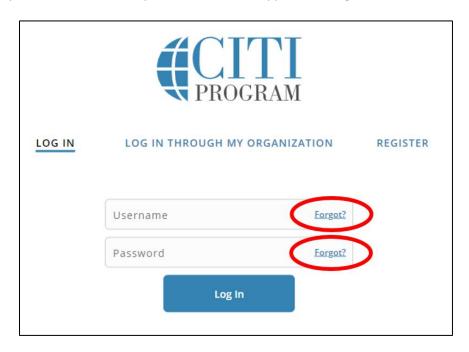
- Once you're in your CITI Program course, complete the Integrity Assurance Statement to unlock the modules.
- For subsequent logins, enter your username and password on the CITI Program homepage and click the **Log In** button.



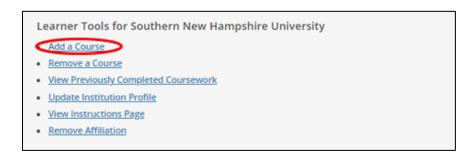
Adding a New Course for Existing CITI Program Users

If you already have a CITI Program account from a previous SNHU course and just need to add this particular CITI training, follow these steps:

• Go to the <u>CITI Program homepage</u> and log in with your existing username and password. If you've forgotten your CITI username or password, click the applicable **Forgot?** button.

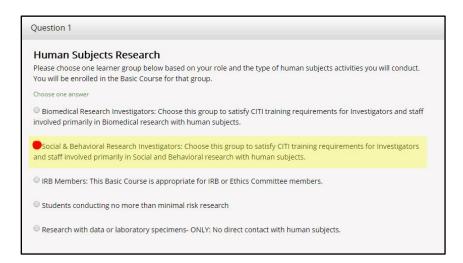


Scroll to the bottom of the page where it lists your CITI courses. In the "Learner Tools" section, click Add
 a Course.

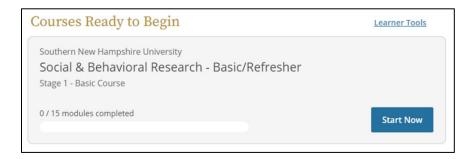




Select Social & Behavioral Research Investigators in question 1 to enroll in the course. Then click
 Submit at the bottom. (The other questions do not need to be answered.)



• Under the "Courses Ready to Begin" heading, click **Start Now**.



Technical Support

If you have technical problems, first check to see whether your issue is addressed on the <u>CITI Program support page</u>. If you'd like to speak with someone on the CITI support staff, call 888-529-5929 or e-mail <u>support@citiprogram.org</u>. The CITI support desk is open from 8:30 a.m. to 7:30 p.m. Eastern Time, Monday through Friday.

If your issue is not resolved in a timely manner by the CITI support team, please contact SNHU's IT Service Desk through the Help menu in your Brightspace course.