

## **QSO 510 Milestone Two Guidelines and Rubric**

The final project for this course is the creation of a **statistical analysis report**. Operations management professionals are often relied upon to make decisions regarding operational processes. Those who utilize a data-driven, structured approach have a clear advantage over those offering decisions based solely on intuition. You will be provided with a scenario often encountered by an operations manager. Your task is to review the "A-Cat Corp.: Forecasting" scenario, the <u>addendum</u>, and the accompanying data in the case scenario and addendum.

In **Module Seven**, you will submit your **selection of statistical tools and data analysis**, which are critical elements III and IV. You will submit a 3- to 4-page paper and a spreadsheet that provides justification for the appropriate statistical tools needed to analyze the company's data, a hypothesis, the results of your analysis, any inferences from your hypothesis test, and a forecasting model that addresses the company's problem.

Specifically, the following **critical elements** must be addressed:

- III. Identify statistical tools and methods to collect data:
  - A. Identify the appropriate **family of statistical tools** that you will use to perform your analysis. What are your statistical assumptions concerning the data that led you to selecting this family of tools? In other words, why did you select this family of tools for statistical analysis?
  - B. Determine the **category of** the **provided data** in the given case study. Be sure to justify why the data fits into this category type. What is the relationship between the type of data and the tools?
  - C. From the identified family of statistical tools, select the **most appropriate tool(s)** for analyzing the data provided in the given case study.
  - D. Justify why you chose this tool to analyze the data. Be sure to include how this tool will help predict the use of the data in driving decisions.
  - E. Describe the **quantitative method** that will best inform data-driven decisions. Be sure to include how this method will point out the relationships between the data. How will this method allow for the most reliable data?
- IV. Analyze data to determine the appropriate decision for the identified problem:
  - A. Outline the **process** needed to utilize your statistical analysis to reach a decision regarding the given problem.
  - B. Explain how following this process leads to valid, data-driven decisions. In other words, why is following your outlined process important?
  - C. After analyzing the data sets in the case study, describe the **reliability of** the **results.** Be sure to include how you know whether the results are reliable.
  - D. Illustrate a **data-driven decision** that addresses the given problem. How does your decision address the given problem? How will it result in operational improvement?

**Guidelines for Submission:** Your paper must be submitted as a 3- to 4-page Microsoft Word document and attached spreadsheet with double spacing, 12-point Times New Roman font, one-inch margins, and at least six sources cited in APA format.

## Rubric

Critical Elements	Exemplary	Proficient	Needs Improvement	Not Evident	Value	
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Statistical Tools and Methods: Family of	Meets "Proficient" criteria and identification demonstrates	Identifies the appropriate family of statistical tools used	Identifies a statistical family of tools used to perform	Does not determine a family of statistical tools (0%)	7
Statistical Tools	nuanced understanding of	to perform statistical analysis,	statistical analysis but either		
	statistical tools (100%)	including statistical	the tools are not the most		
		assumptions (90%)	appropriate to use or		
			discussion lacks statistical		
			assumptions (70%)		
Statistical Tools and	Meets "Proficient" criteria and	<b>.</b>	Determines the category of	Does not determine a	7
Methods: Category	demonstrates insight into the	the provided data, including	the provided data but	category for the data (0%)	
of Provided Data	relationship of the category of	justification to support claims	category is either inaccurate		
	data and statistical tools	(90%)	or discussion lacks justification		
	(100%)		to support claims (70%)		
Statistical Tools and		Selects the most appropriate	Selects a statistical tool but	Does not select a tool to be	7
Methods: Most		statistical tool used to analyze	selection is not the most	used for analysis (0%)	
Appropriate Tool		the data (100%)	appropriate given the data (70%)		
Statistical Tools and	Meets "Proficient" criteria and	Justifies why the tool chosen	Justifies why the tool chosen	Does not justify why a	7
Methods: Justify Tool	justification demonstrates	is the most appropriate for	is the most appropriate for the	particular tool was chosen	
	insight into the relationship	analysis of this data (90%)	analysis but justification is	(0%)	
	between statistical tools and		either illogical or cursory		
	type of data (100%)		(70%)		
Statistical Tools and	Meets "Proficient" criteria and	The state of the s	Describes the quantitative	Does not describe the	7
Methods:	description demonstrates	method that will best inform	method but either the	quantitative method (0%)	
<b>Quantitative Method</b>	insight into the relationship	the decision, including how	method selected will not		
	between the quantitative	this method will point out the	result in the most reliable data		
	method and data relationships	relationships between the	or discussion lacks how the		
	(100%)	data (90%)	method will point out the		
			relationships between the		
			data (70%)		
Analyze Data:	Meets "Proficient" criteria and	Outlines the process needed	Outlines the process needed	Does not outline the process	15
Process	offers great detail for each	to utilize the statistical	to utilize the statistical	needed to utilize the statistical	
	identified step (100%)	analysis (90%)	analysis but steps are either	analysis (0%)	
			inappropriate or		
			overgeneralized (70%)		



Analyze Data: Valid,	Meets "Proficient" criteria and	Explains how following the	Explains how following the	Does not offer an explanation	15
Data-Driven	explanation demonstrates a	outlined process leads to a	outlined process leads to a	why following the outlined	
Decisions	nuanced understanding of	valid data-driven decision	valid decision but explanation	process leads to a valid	
	how following a process will	(90%)	is inappropriate or cursory	decision (0%)	
	lead to a valid decision (100%)		(70%)		
Analyze Data:	Meets "Proficient" criteria and	Describes the reliability of the	Describes the reliability of the	Does not describe the	15
<b>Reliability of Results</b>	description demonstrates	results based on data sets,	results but description is	reliability of the results (0%)	
	keen insight into identifying	including a justification to	either cursory or lacks		
	reliable data (100%)	support claims (90%)	justification to support claims		
			(70%)		
Analyze Data: Data-	Meets "Proficient" criteria and	Illustrates a data-driven	Illustrates a data-driven	Does not illustrate a decision	15
<b>Driven Decision</b>	illustration demonstrates a	decision that addresses the	decision that addresses the	that addresses the problem	
	deep understanding of the	problem and operational	problem but illustration is	(0%)	
	interplay between a problem,	improvement (90%)	either inappropriate or		
	the operation, and operational		overgeneralized (70%)		
	improvement (100%)				
Articulation of	Submission is free of errors	Submission has no major	Submission has major errors	Submission has critical errors	5
Response	related to citations, grammar,	errors related to citations,	related to citations, grammar,	related to citations, grammar,	
	spelling, syntax, and	grammar, spelling, syntax, or	spelling, syntax, or	spelling, syntax, or	
	organization and is presented	organization (90%)	organization that negatively	organization that prevent	
	in a professional and easy to		impact readability and	understanding of ideas (0%)	
	read format (100%)		articulation of main ideas		
			(70%)		
Earned Total					100%